**Problem Proposal:**

I went through multiple reviews about AirBnB from their hosts. Most of them are facing paid out problems irrespective of reasons given by the customer service, they are facing issues for months with any further solutions. Some of the hosts are facing issues with fake identities provided by customers through AirBnB.

Below are few of those reviews from the AirBnB Community:

Graphical user interface, text, application, email

Description automatically generated

Graphical user interface, text, application, email

Description automatically generated

Graphical user interface, text, application, email

Description automatically generated

The root cause of this can be because of the fake identity provided by AirBnB customers. Even with the fake payments information provided at the moment and even after the customer checks out the hosts can’t get the payment deposited and they cant do anything about it because of the fake identity provided by the customer.

**Proposal:**

To overcome these kinds of frauds, we can induce image processing system of driver’s license while the customers trying to create a reservation. This way we can at least have the Identity of all the customers stored in the database and we can nullify the fraudulent customers.